

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

C A No. Applied For
Complaint No. 79/2026

In the matter of:

Vijay Pal

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal On behalf of BYPL

ORDER

Date of Hearing: 07th July, 2026
Date of Order: 09th July, 2026

Order Pronounced By:- Mr. P. K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant Vijay Pal applied for new electricity connection vide request no. 8008087058 at premises bearing no. H.No. 411, Gali no. 2, Ground floor, Mandawali Fazalpur, Delhi-110092.

It is also his submission that his request for new electricity connection was rejected by OP on the grounds of pending enforcement dues having CA no. 401684498, 401688108, 401684499 and 401688107.

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2. The respondent in its reply submitted that the complainant applied for non-domestic electricity connection for a shop situated at the ground floor of premises no. H.No. 411, Gali no. 2, Ground Floor, Mandawali Fazalpur, Delhi-110092 vide request no. 8008087058.

It is further submitted in reply that site was inspected by the officer of respondent on 23.12.2025 and found that the building structure is consisting of ground floor (including the premises shop) + first floor + second floor + third floor and the present connection was applied for shop running as General Store at ground floor. The deficiency letter issued to the complainant stated that grounds for rejection are enforcement dues pending against the applied premises.

Reply also stated that it was revealed that the applicant has submitted the ownership documents showing that he is the owner of 20 sq yards of property bearing no, 411 out of Kh. No. 1147/86 , Gali no. 2, Mandawali Fazalpur, Dlehi-110091.

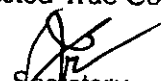
As per the joint inspection conducted on 16.02.2026 it was found that property bearing no. 411 is divided into four parts i.e. 100 sq. Yards each and half portion of the property i.e. 200 sq. Yards (100 sq. Yards + 100 sq. Yards) pertains to complainant/applicant as per his ownership documents. Complainant has total 7 electricity connections in his entire property i.e. (4+3).

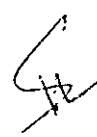
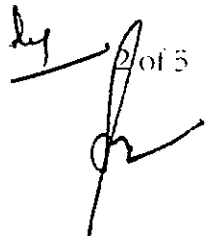
The enforcement dues are pending against the said 100 sq. Yards portion of the complainant are as under:-

- | | | |
|---------------------|-----------------------|---------------|
| 1. CA no. 151394647 | Enf. CA no. 401688108 | Rs. 8559/-. |
| 2. CA no. 151394646 | Enf. CA no. 401684499 | Rs. 195889/-. |
| 3. CA no. 151394648 | Enf. CA no. 401688107 | Rs. 14250/-. |
| 4. CA no. 151394649 | Enf. CA no. 401684498 | Rs. 7160/-. |

Total outstanding amount of Rs. 225858/- against enforcement bill is due on the applied premises.

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3. The complainant in its rejoinder reiterated his original complaint and further stated that enforcement dues being demanded from the complainant do not pertain to him. He also submitted that the enforcement dues pertain to other portion of the property. The complainant also filed GPA of his portion in support of his claim.
4. Both the parties were directed to conduct joint site visit. The site visit report stated that applicant is owner of 200 sq. Yards part and dues pertain to same part. So, applicant is beneficiary of dues.
5. The Forum has heard the arguments of both parties and carefully examined the material placed on record.
6. The complainant, Shri Vijay Pal, filed the present complaint alleging wrongful rejection of his application for a new electricity connection bearing Request No. 8008087058 for premises bearing H. No. 411, Gali No. 2, Ground Floor, Mandawali Fazalpur, Delhi-110092. The application was rejected by the respondent on the ground that enforcement dues were outstanding against the applied premises.

The respondent submitted that the complainant had applied for a non-domestic electricity connection for a General Store situated at the ground floor of the aforesaid premises. During inspection, it was found that the building comprises ground floor, first floor, second floor and third floor. The ownership documents furnished by the complainant revealed that he is the owner of 200 sq. yards of the property. Upon joint inspection conducted on 16.02.2026, it was found that the property is divided into four portions of 100 sq. yards each and the complainant owns two such portions measuring 200 sq. yards. It was further found that enforcement dues amounting to Rs. 2,25,858/- are outstanding against electricity connections existing in the complainant's portion of the property.

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Accordingly, the respondent contended that the complainant is the beneficiary of the premises against which the enforcement dues are pending and, therefore, his application was rightly rejected.

The complainant, in his rejoinder, denied liability towards the enforcement dues and contended that the dues pertain to some other portion of the property. He relied upon a General Power of Attorney (GPA) in support of his claim.

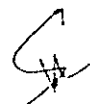
During the proceedings, both parties were directed to conduct a joint site inspection. The joint inspection report categorically records that the complainant is the owner of the 200 sq. yards portion of the property and that the enforcement dues pertain to the same portion. The report further concludes that the complainant is the beneficiary of the premises against which the dues are outstanding.

The principal dispute is whether the enforcement dues relate to the portion owned and occupied by the complainant. The complainant has asserted that the dues pertain to a different portion of the property. However, except for the GPA, no cogent documentary evidence has been produced to substantiate this assertion. The GPA filed by the complainant does not establish the chain of title nor does it specifically identify the portion allegedly owned by him in a manner sufficient to distinguish it from the premises against which the enforcement dues are pending.

The complainant has also failed to produce any registered partition deed, family settlement, site plan duly identifying separate portions, or any other reliable document demonstrating that the property had been partitioned amongst the co-owners and that the outstanding enforcement dues relate exclusively to a portion not owned by him. On the contrary, the joint site inspection conducted in the presence of both parties confirms that the enforcement dues pertain to the complainant's own portion of the property.

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In view of the findings recorded in the joint inspection report and in the absence of any convincing documentary evidence to the contrary, the Forum finds no infirmity in the action of the respondent in rejecting the complainant's application for a new electricity connection on account of the outstanding enforcement dues pertaining to the applied premises.

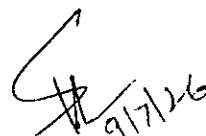
ORDER

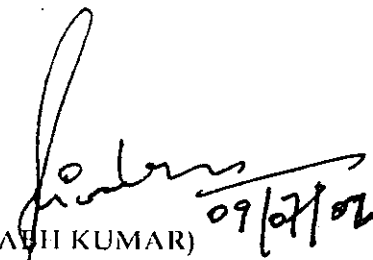
Accordingly, the complaint is **dismissed**. The respondent shall, however, be at liberty to process the complainant's application for a new electricity connection in accordance with the applicable provisions of the Delhi Electricity Supply Code and Performance Standards Regulations, upon clearance or lawful resolution of the outstanding enforcement dues.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

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